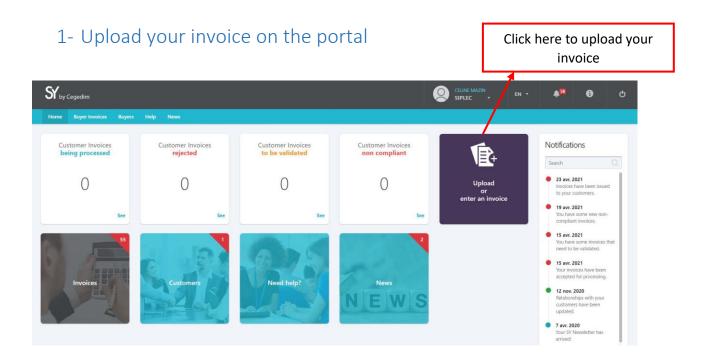
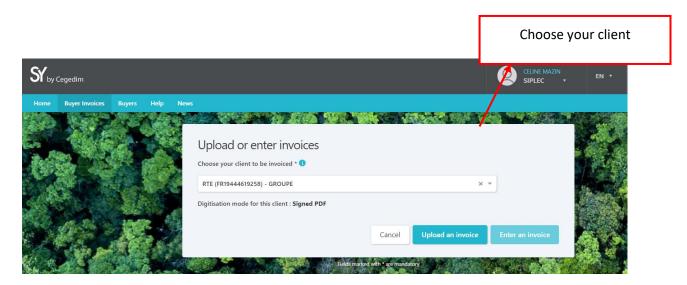
Supplier's guide to upload and validate your invoice

You have 2 possibilities to submit your invoices :

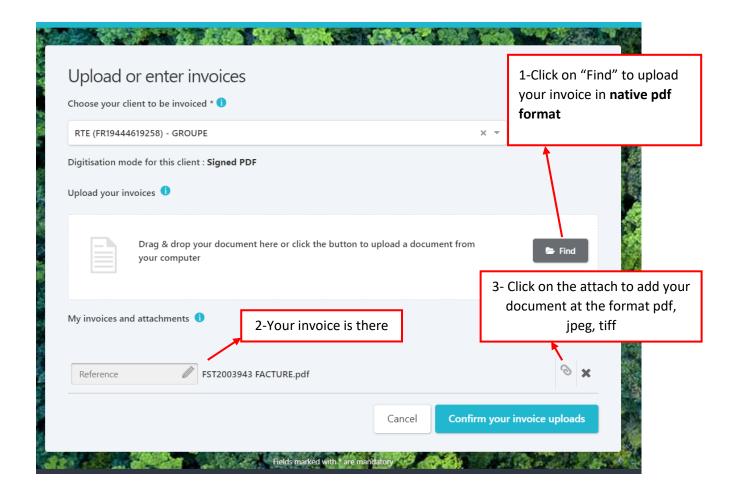
- ➢ On the SY portal
- > By email

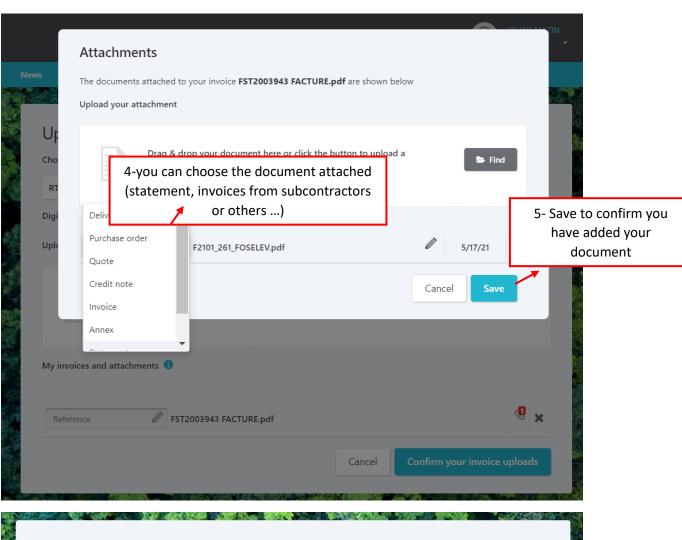


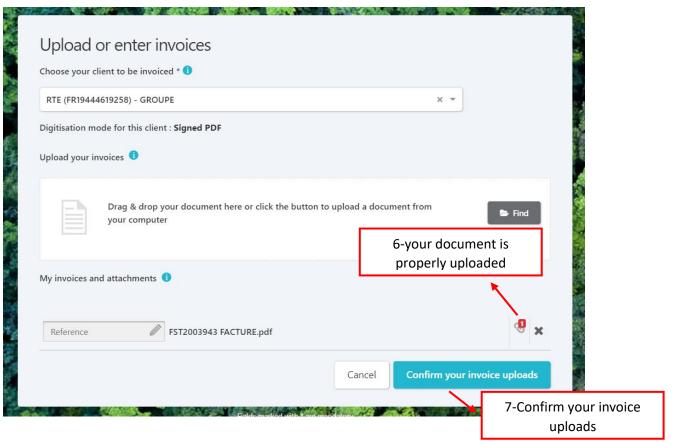
Choose your client

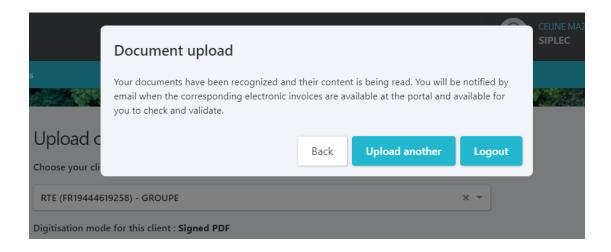


Upload your invoice and attachments









2- Upload your invoice by email: ONLY for the invoices without attached documents

You can also upload you invoice in **native pdf format** by email at rte@efactures-cegedim.fr

ATTENTION: the first invoice submission must be made from the SY portal so that the system can immediately check the compatibility of the invoice format.

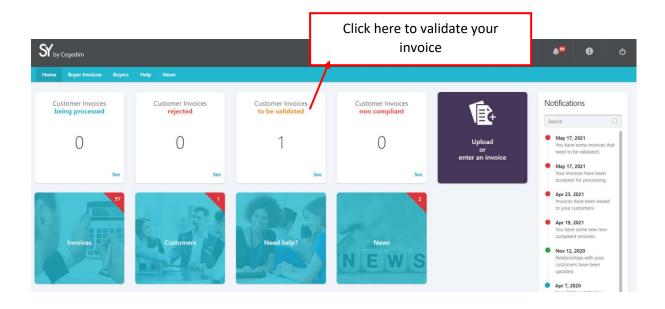
Once this step has been completed, other sending can be made by email if desired.

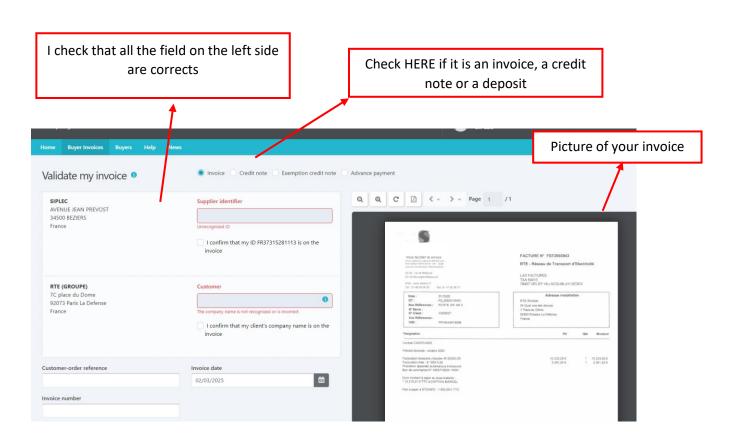
Validate your invoice:

Whatever the method (portal or email), you have to validate your invoice

The objective is to check that the required fields are correctly completed in order to process your invoice correctly.

1- I connect to the SY portal to validate it





I check all the mandatory fields :

Identification supplier

Identification customer

Invoice date

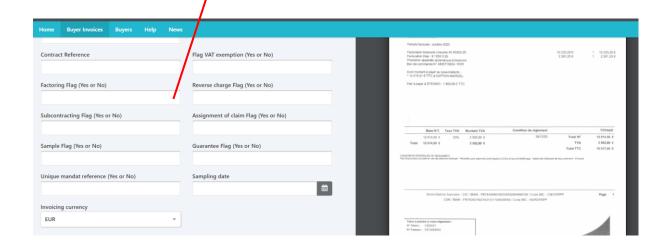
Invoice number

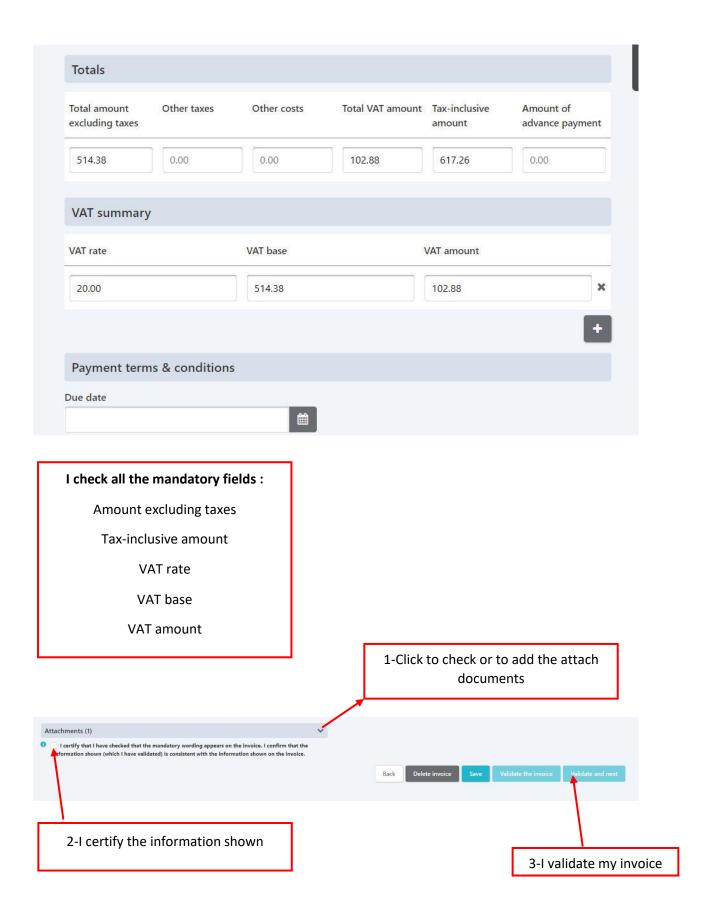
Purchase Order

Invoicing currency

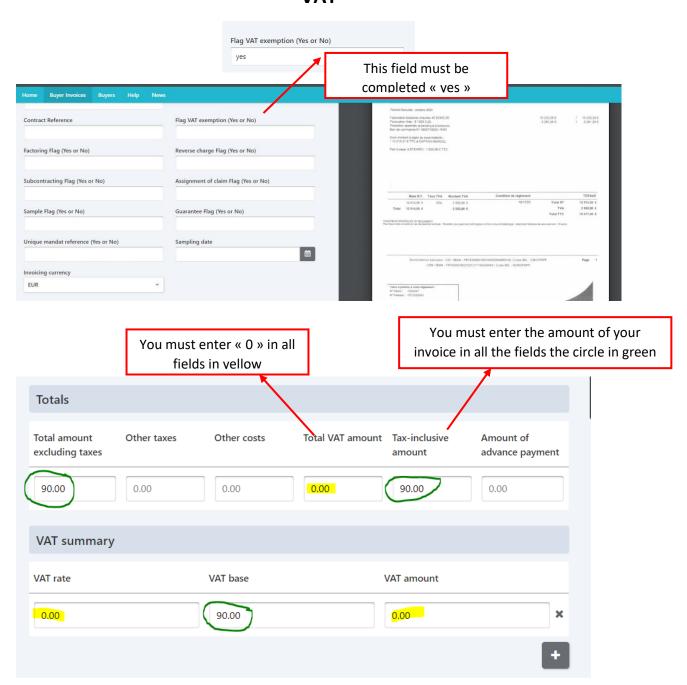
I check the fields and I complete with yes or no the characteristics of my invoice.

If this field is not filled in, it will be considered as "no"





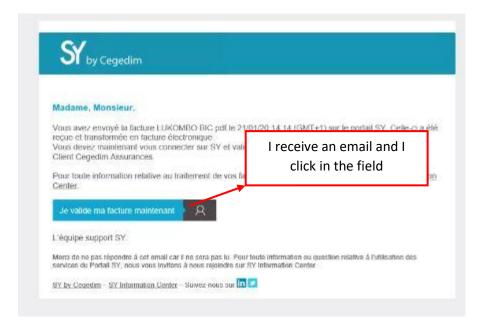
If your company is not subject to VAT if your invoice is exempt from VAT



Depending on the case, you will have to fill in and confirm all the mandatory fields before the portal's artificial intelligence allows these fields to be automatically read (It means that they are filled in with the correct data from your invoice).

This adaptation tales place after one to 3 invoices.

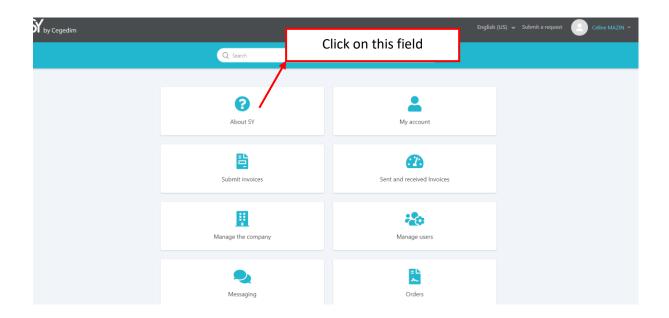
2-If you have sent your invoice by email

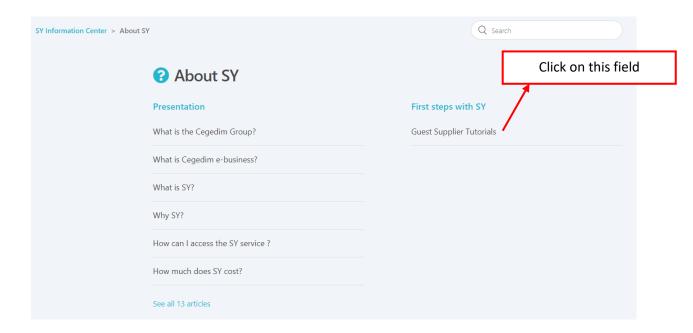


You must follow the procedure « validate my invoice »

Once validation has been done, your invoice will be checked by Cegedim before being integrated into the RTE system. You will be able to follow its status in your SY account.

Video steps to upload your invoice on the SY portal





Guest Supplier Tutorials



Franck

1 year ago · Updated

Watch our videos!

Registering on the SY portal

Uploading and processing an invoice on SY

Tracking invoices on the SY portal

Generate an invoice from an order (POFlip)

Good use of the SY portal

For any anomaly on your SY account, please open a ticket with Cegedim support at the link below :

https://support-sy.sybycegedim.com/